



TVC's Blind or Visually Impaired Subscribers:

Thames Valley Communications qualifies for a waiver from the FCC that relieves Thames Valley Communications of the requirement to ensure that on-screen text menus and guides for the display or selection of multichannel video programming provided by navigation devices that it leases, or sells are audibly accessible in real-time upon request by individuals who are blind or visually impaired. Therefore, customers who are blind or visually impaired using Thames Valley Communications will not be able to audibly access any of the functions in the display or selection of multichannel video programming via on-screen text menus and guides. Other television providers in your area may offer navigation devices with audibly accessible features. For more information, contact Comcast at [888-655-4075](tel:888-655-4075).