INTERNET BROADBAND DISCLOSURES

Thames Valley Communications (TVC) provides local market retail Internet access service (IAS) which is defined by the Federal Communications Commission (FCC) as a "a service marketed and sold on a standardized basis to residential, small businesses and other end-user customers, such as schools and libraries." The following disclosure provides information regarding our network management practices and characteristics of our services.   The disclosure pertains solely to our IAS offerings and are intended to be relied upon by our current and prospective subscribers to our IAS offerings as well as providers of applications, devices, services and content accessed over or connected to our IAS services (Edge Providers.)

We also provide a variety of other services and include Cable Television, voice over internet protocol (VoIP) telephone service, or other specialized information, communications or managed services. Under some of these agreements, a commercial or community establishment(s) such as a hotel or library may in turn offer internet access to their visitors. These disclosures do not apply to any of these non-IAS services or to Internet access offered to visitors or customers, by the owner or operator of an establishment or premises.

Additionally, The FCC requires all Broadband Internet Access Providers disclose certain information regarding our Internet Services. The information below is presented to provide information the FCC specifically calls for in the Open Internet Disclosures.

NETWORK PRACTICES

Thames Valley Communications does not discriminate against lawful Internet content, applications, services, or non-harmful devices.   Outlined below is an overview of our network practices:

BLOCKING TVC does not block user access to lawful content, applications, service or non-harmful devices other than the reasons of reasonable network management or security reasons. Disclosure herein and in our Acceptable Use Policy.

THROTTLING TVC does not throttle traffic on an application or protocol specific basis. TVC reserves the right to limit data transfer rates on a general basis, without reference to application or protocol, to reasonably manage its network, or in connection with copyright or network congestion matters.

AFFILIATED PRIORITIZATION TVC does not favor, directly or indirectly, some traffic over other traffic to benefit any affiliate of TVC.

PAID PRIORITIZATION TVC does not favor, directly or indirectly, some traffic over other traffic in exchange for consideration, monetary or otherwise.

NETWORK PRACTICES

TVC manages its network with one goal: to deliver the best possible broadband Internet experience to all its customers. High-speed bandwidth and network resources are not unlimited. If TVC did not manage its network, its customers would be subject to the negative impact of spam, viruses, security attacks, network congestion and other network risks and degradation of services. By engaging in responsible network management including the enforcement of our Acceptable Use Polices, TVC can deliver the best possible broadband internet experience to all its customers.

CONGESTION MANAGEMENT   Our network and its bandwidth through which we provide Internet access service are shared among all uses. This means that our customers hare upstream and downstream bandwidth. To ensure all our customers a high-quality Internet access experience, the FCC allows TVC to engage in reasonable network management practices, including congestion management practices. Active congestion management practices typically involves the use of network management tools which can cause minor and temporary impairments. To date, TVC has not determined it necessary to deploy any network management tools. Rather, TVC actively monitors its networks for utilization trends. We use this information to plan and implement increase in available bandwidth, port additions or additional connectivity to the Internet which enhance our customers' service and user experiences. We expect new technologies or unforeseen developments in the future may make it necessary to implement a new or different congestion management program, and we will update these disclosures and other wise notify our customer of the scope and specifics of any new or materially different congestion management program or should we begin use of congestion management tools.

APPLICATION BEHAVIORS TVC provides it broadband IAS customers with full access to all lawful content, services, and applications that the Internet has to offer. TVC does not block or rate control specific protocol or protocol ports (expect to prevent spam, malicious attacks and ID theft, does not modify fields in ways not prescribed by standards and does not otherwise favor certain applications.

DATA USAGE ALLOWANCES   In addition to reserving our right to manage network usage to ensure that the usage by a small number of subscribers does not degrade, inhibit or interfere with the use of our network for other subscribers, we allocate a set amount of monthly data usage (bandwidth) to each IAS account.   Our data usage limits are outlined in the following link:
https://www.tvcconnect.com/pdf/TVC_High_Speed_Internet_Utilization_Policy.pdf

DEVICE ATTACTMENT RULES   TVC does not place any general restrictions on lawful devices that a customer may connect to our network if the device is (i) is compatible with our network; and (ii) does not harm our network or other users. Our IAS works with most types of PCs and laptops including MAC, and other Internet compatible device like games systems and Smart Internet enabled TVs. If a wireless router is connected to our IAS, wireless internet compatible devices including computers, tablets, smartphones and other devices can connect o our network, if a customer or potential customers believes it has an unusual configuration, our technical service department will attempt to help determine if there is a compatibility problem.

Our standard IAS requires connection of a cable modem to our network. You can obtain a cable modem from TVC or you may purchase one from any retail electronic sellers. Only devices that have been

certified by CableLabs as compliant with DOCSIS 1.1, DOCSIS 2.0 or DOSCIS 3.0 specification are currently compatible with our network. Information regarding compliant modems can be found at http://www.cablelabs.com/wp- content/uploads/2013/10/Certified_Products.PDF.

NETWORK AND END USER SECURITY TVC employs certain practices to maintain the security of our network our end users from unwanted and harmful activities These include practices designed to protect our servers against denial of service attacks and to prevent malware.

In order to further protect our customers, TVC blocks a limited number of ports that are commonly used to send spam, launch malicious attacks or steal customers' information.

PERFORMANCE CHARACTERISTICS

TVC offers the following services:

Residential

Service	Download	Upload	Monthly Rate
Silver	6.6 mbps	1 mbps	$29.99
Gold Plus	75 mbps	10 mbps	$49.99
Platinum Plus	300 mbps	20 mbps	$59.99

Commercial

Service	Download	Upload	Monthly Rate
TVC 6	6 mbps	1.5 mbps	$39.95
TVC 18	18 mbps	3 mbps	$59.95
TVC 30	30 mbps	7 mbps	$79.95
TVC 80	80 mbps	10 mbps	$99.95
TVC 155	155 mbps	20 mbps	$169.95
TVC 300	300 mbps	20 mbps	$199.95

TVC consistently provides via hardwired connections at or above the provisioned speed for each service.   We provide on our website a link to our speed test page, so customers can test your hardwired connect per yourself.

SERVICES ON THE NETWORK TVC provides in addition to Internet service access, analogue and Digital Qam cable tv and VoIP telephone services on our Hybrid Fiber Optic Coax network. While our VoIP service uses the internet for voice calls, certain calls, e.g. 911 Emergency calls are prioritized to allow them to transmit if case of any potential congestion,

PRICING

While our IAS service are priced as above, TVC does from time to time offer promotional rates. Equipment rental (if needed) and installation fees may apply. Our rate card listing all pricing and services can be accessed at the following link: https://www.tvcconnect.com/policies.htm

PRIVACY POLICIES

TVC values our IAS customers' privacy and we strives to ensure are customer information is secure.   Customers can access our Privacy Policy at the following link: https://www.tvcconnect.com/pdf/Privacy_Notice.pdfe.pdf