



## **Digital Millennium Copyright Act**

### **Submitting a Copyright Infringement Claim.**

Thames Valley Communications respects the owners of copyrighted materials and their rights under federal law. We do not permit our service to be used to infringe copyrights. If one of our broadband subscribers is an infringer, we will take actions to attempt to stop such conduct, including and up to terminating the service of a repeat infringer in appropriate circumstances. Thames Valley Communications is registered under the Digital Millennium Copyright Act (“DMCA”). If as a copyright owner, you believe that a Thames Valley subscriber has used material that infringes an exclusive right you have with respect to such material, you or your authorized agent may file a Notice of Claimed Infringement with us. The Notice of Infringement must be sent to our designated agent.

**Designated Agent:**

Thomas Summers

**Address to which Notification should be sent:**

Attn: DMCA Agent  
TVC Communications  
295 Meridian St.  
Groton, Ct 06340

**Facsimile Number:**

1-860-333-6018

**Telephone Number:**

1-860-446-4009

**Email Address:**

[DMCANotice@TVCconnect.com](mailto:DMCANotice@TVCconnect.com)

Notices must be in writing and must contain the following minimum requirements required by the DMCA:

- A physical or electronic signature of a person authorized to act on your behalf as the owner of an exclusive right that is allegedly infringed.
- Identification of the copyrighted work claimed to have been infringed, or a representative list if multiple copyright works as a single online site are covered by a single notification.
- Identification of the material that is claimed to be infringing or to be the subject of infringing activity and that is to be removed or access to which is to be disabled. Along with the infringing IP address, and time, date, and the time zone during which such allegedly infringing activity occurred, to permit us to locate the material.
- Information reasonably sufficient to permit us to contact you, the copyright owner, or your authorized agent, such as an address, telephone number and, if available, an electronic mail address to which you or your authorized agent may be contacted.

- A statement that you or your authorized agent has a good faith belief that use of the material in the manner complained of is not authorized by you, your agent, or the law.
- A statement that the information in the notification is accurate, and under penalty of perjury, that you are the owner or authorized to act on behalf of the owner or an exclusive right that is allegedly infringed.

Upon receipt of a Notification of Copyright Infringement from a copyright owner that contains all required information, if we have sufficient information to identify the customer, we will notify the subscriber of the alleged infringement and remove or disable access to the material that is alleged to be infringing if hosted on our domain. No personal, subscriber information is shared with the copyright owner unless required by law.

If Thames Valley Communications receives more than one Notice of Copyright infringement on the customer may be deemed a “repeat copyright infringe.” Thames Valley Communications reserves the right to terminate the accounts of “repeat copyright infringers.”

### **File a DMCA Counter Claim**

If you have received a notice of copyright infringement and believe that the copyright holder has accused you in error, you have the right to file a DMCA Counter Claim with Thames Valley Communications’ agent.

A counter claim must be a written communications provide to Thames Valley Communications’ designated agent and must include the following:

- A physical or electronic signature of the subscriber.
- Identification of the material that was subject to the notice of copyright infringement and location at which the material appeared.
- A statement under penalty of perjury that the subscriber has a good faith belief that the notice of copyright infringement was a result of mistake or misidentification of the material to be removed or disabled.
- The subscriber’s name, address and telephone number, and a statement that the subscriber consents to the jurisdiction of Federal District Court for the judicial district in which the address is located.

Upon receipt of a DMCA Counter Claim, Thames Valley Communications will provide the complaining party with a copy of the DMCA Counter Claim. When Thames Valley Communications receives a Counter Claim that meets the requirements of the DMCA, Thames Valley will process the Counter Claim in accordance with the requirements of the DMCA.

**Notice: Thames Valley Communication provides the above notice for information purposes. All persons who believe that their rights under US Copyright law have been infringed, should consult with their attorney for legal advice on copyright law.**

